



Communication Skills

9am - 4pm for Health Care Assistants 2020

Saint Catherine's Education Centre, Throxenby Lane, Scarborough, YO12 5RE

This study day is aimed at all Health Care Assistants working in hospice, hospital or community settings.

The aim of the day is to provide participants with a safe environment to practice their communication skills. The day will focus on those work situations that participants have found difficult.

- **Listening Skills**
- **Challenging Situations**
- **Supporting distressed individuals**
- **The day will be mapped to the End of Life Care Learning outcomes**

Date	Names
Thursday June 11th	

Please reserve meplaces @ £50.00 per person

Name and Address for correspondence and invoice:

Title..... First Name/s.....Surname.....

Address.....

.....

Telephone.....Email.....

Invoice address (if different to above).....

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Authorised by (Manager)

If you require further information contact Education

Tel: 01723 356022 Fax: 01723 356033 Email: education@saintcatherines.org.uk

Charity Reg. No. 284701

Payment in full if cancelled less than 7 days before the event